



LEATHER UPHOLSTERY  
ACCIDENTAL DAMAGE  
WARRANTY

5  
YEAR



# PROTECT YOURSELF FROM LIFE'S SURPRISES

Purchasing a custom sofa is an investment in your home's look and feel, as well as your lifestyle. Protect yourself from those unforeseen circumstances so you're spending less time worrying about your sofa and spending more time on it! Spillages, bodily oils and fluids and stains can occur from a variety of sources in the life time of your sofa. This is part and parcel of enjoying a beautiful piece of furniture and that's why Plush offers an accidental damage warranty and protection for your leather upholstered lounge for a claim up to the value of your initial purchase over a 5 year period\*.

Tried and tested specifically with the Plush range of leather upholstery products in mind, the Leather Upholstery Accidental Damage Warranty comes with the Leather Upholstery Care Kit or the Premium Leather Upholstery Care Kit containing the means for you to care and further protect the leather of your sofa\*.

Further to the accidental damage warranty, our dedicated Plush Service Team are available for:

- Over the phone advice on necessary use and frequency of care.
- Email assessment of concerns and queries with furniture

You are covered for:

ACCIDENTAL DAMAGE	
Rips	✓
Cuts	✓
Tears	✓
Cigarette Burns	✓

SPILLAGES & STAINS	
Crayon or marker	✓
Ballpoint pen	✓
Human bodily fluids	✓
Food	✓
Beverages	✓
Lipstick	✓

Plush Think Sofa's Customer Service Team must be notified of the incident to be claimed under this warranty within five days of the incident occurrence. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To view the Plush Warranty Against Defects and a more detailed outline of your rights and remedies under the Australian Consumer Law, please visit <https://www.plush.com.au/terms-and-conditions>. Details of your consumer rights may be found at [www.consumerlaw.gov.au](http://www.consumerlaw.gov.au).

\*This warranty covers the Plush range of leather upholstered products and cannot be applied to other products. A complete understanding of the terms and conditions of the Leather Upholstery Accidental Damage Warranty can be found on the Plush website (<https://www.plush.com.au/accidental-damage-warranty>).

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